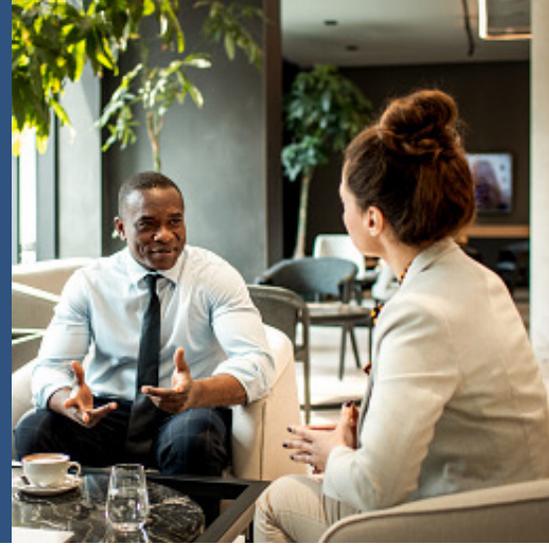


Member Services



Have questions? We can help.

When you have questions about your health plan benefits, you've got options for getting answers. Visit your member website or contact Member Services.



Get answers online 24/7/365

Sign in to your member website at [Medica.com/SignIn](https://www.Medica.com/SignIn) to find answers to questions like:

- How do I get a new ID card?
- Is my provider in the network?
- Do I have a copay? A deductible? Coinsurance?
- Has my claim been paid?
- How much will this prescription cost?
- What health and wellness programs are available?



Get support by phone

Call Member Services at the number on the back of your Medica ID card (TTY: **711**). We're available Monday-Friday, 7 a.m. - 8 p.m. CT (closed 8 a.m. - 9 a.m. Thursdays), and Saturday 9 a.m. - 3 p.m. CT.